

For Immediate Release

Online Tax Clearance Certificates on the cards

Maseru, 10th September 2018: Lesotho Revenue Authority (LRA) is currently engaging different stakeholders to solicit inputs towards the development of a solution of online Tax Clearance Certificates (TCC). The engagement sessions forms part of the LRA strategic objective of expanding service delivery channels.

The objective of the engagement sessions includes amongst others gathering inputs and requirements from relevant stakeholders and understanding the challenges that the Clients face on daily basis in their operations in order to come up with a solution that will best address their challenges.

The online TCC is envisaged to offer the following services to LRA Clients:

- Provide self-service of online TCC verification to the clients;
- Provide self-service of printing TCC online; and
- Provide self-service capability to Clients to verify and download TCC on using mobile app

The solution will go a long way in reducing the high cost of collection due to high costs of printing; reduce long queues at the LRA Advice Centres as well as costs Clients incurred to come to LRA premises to get TCC printouts.

The engagement sessions have already been held in Mohale's Hoek, Mafeteng, Quthing, Qacha's Nek, Mokhotlong, Leribe, Butha Buthe, Berea, Thaba Tseka and Semonkong where District Business Associations and Government Ministries were invited.

Similar sessions are yet to be held in Maseru targeting Government Ministries and Departments, and Business Associations.

It is envisaged that after soliciting inputs, the team will go back to the drawing board and map a solution that will meet the requirements of the LRA Clients

For more information please contact us on $\underline{t.mncina@lra.org.ls/t.loko@lra.org.ls}$ or call 52215531/52215433