



Career Opportunities within the Revenue Services Lesotho

The Revenue Services Lesotho was established by an Act of Parliament in 2001 and became operational in 2003. The purpose of our existence is to **Positively impact Basotho’s livelihoods** by investing in our people and technology. The RSL has therefore put in place a three-year strategy for 2024 – 2027 themed “**Lesokoana**”.

Improved Employee experience, Value-driven Processes, Digitalization and Combined Assurance are our strategic pillars building up to the real RSL value. We are therefore known as one of the most professionally exciting and challenging employers in Lesotho.

The RSL is searching for experienced, passionate, energetic, and resilient Lesotho Citizens to occupy the positions below. The positions provide excellent career opportunities for suitable candidates who can make a difference to the dynamic RSL Team through remarkable leadership and contribution towards revenue services in Lesotho.

POSITION	SUMMARY OF PURPOSE	QUALIFICATIONS & EXPERIENCE
<p>1. Deputy Commissioner Priority Client Services (1)</p>	<p>Responsible for RSL Priority Client Services Department’s strategic direction aimed at enhancing service delivery, promoting voluntary compliance and increasing revenue performance through innovative service delivery, client responsiveness and account/relationship management</p> <p>Key Responsibilities:</p> <ul style="list-style-type: none"> ➤ Set Priority Client Services strategic direction towards ensuring its integration with the organizational strategic planning process in collaboration with executive leadership and business partners. ➤ Develop a full understanding of, and therefore lead the Priority Client Service department in the OKR framework in order to ensure effective execution of the strategic priorities. ➤ Deliver cost-effective Priority Client’s services to meet business needs and be able to respond with agility to changing business priorities. 	<p>Master’s Degree in Accounting/Auditing/ Taxation/ Business Management/ Administration</p> <p style="text-align: center;">Plus</p> <p>Five (5) years post qualifying experience in Tax Administration and Tax Compliance management with three (3) years in a managerial position.</p> <p style="text-align: center;">OR</p> <p>Degree in Accounting/ Auditing/ Taxation/Business Management/Administration</p> <p style="text-align: center;">Plus</p>

	<ul style="list-style-type: none"> ➤ Lead development and implementation of account management and VIP strategies to improving compliance culture, revenue performance and reduction of the cost of collection. ➤ Build relationship with Priority Clients to enhance compliance ➤ Arrange regular meetings with Associations of business community to discuss compliance issues, challenges that they have that hinder their compliance and agree on the way forward. 	<p>Seven (7) years post qualifying experience in Tax administration and Tax Compliance management with five (5) years in a managerial position.</p>
<p>2. Digital Transformation Specialist (1)</p>	<ul style="list-style-type: none"> ➤ Develop and implement enterprise-wide New IT transformation programs for internal and external Clients. ➤ Decompose business problems in order to identify value areas, and structure and implement digital offerings, process transformation and technology solutions. ➤ Model baseline business architecture and design the target business architecture ➤ Identify opportunities for innovation and business process optimization ➤ Recommend high-impact business and technology enhancements and optimizations ➤ Introduce collaboration mechanisms and tools to learning and sharing knowledge by collaborating with various stakeholders ➤ Develop and manage information architecture as well as taxonomy to enforce effective communication 	<p>Bachelor’s Degree in Information Systems/Computer Science or related field</p> <p style="text-align: center;">Plus</p> <p>Five (5) years’ relevant experience</p>

How to apply: Interested candidates who meet the above criteria should submit **Application Forms found on the RSL website** via email, indicating the name of the position they apply for in the ‘Subject’ area. Applications should be addressed to **Head Human Capital Management, Revenue Services Lesotho** and sent to the following email address; recruitment@rsl.org.ls

Please note that hard copy applications and applications not in prescribed forms will not be accepted. The deadline for applications is on Friday, 06th September, 2024. **Incomplete or late applications will not be considered.**

For a detailed job description for this position, visit our website at: www.rsl.org.ls/opportunities/job_profiles